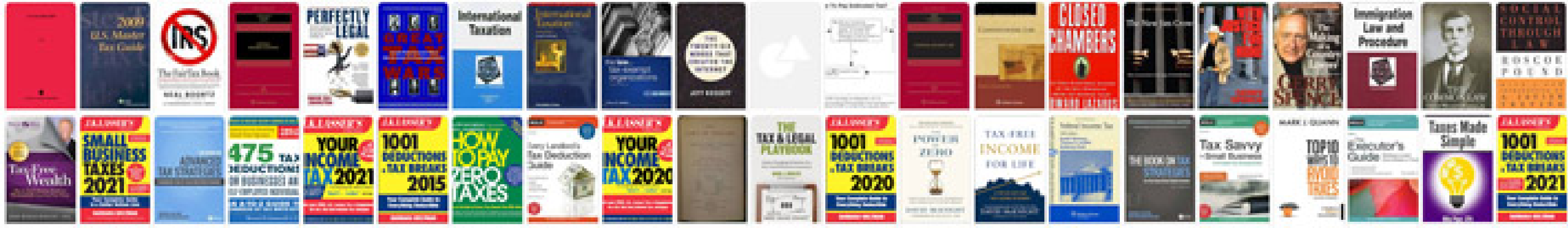

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We take pride in everything we do, from our quality vehicles to our dedicated customer service. Our team looks forward to providing you with the best car-buying experience possible! We aim to provide good value and an exceptional purchasing and ownership experience. Want to know more about interest rates, loan terms, or programs for individuals with bad credit, or no credit at all? Our Nashville Nissan financial experts are available on-site to answer your questions regarding car loans and leases. Visit us and we'll find you a payment option that fits your needs perfectly! Our dealership is your destination for competitively priced used vehicles in the Nashville, Cool Springs and Murfreesboro area. Our certified maintenance and auto body repair mechanics perform detailed auto inspections on our used inventory to guarantee that you drive away with the highest quality vehicle. Schedule your Nissan service appointment with us! We look forward to seeing you at our Nashville Nissan showroom. Please Contact us to inquire about our inventory or schedule a test drive today. Our innovative "YES" programs come standard with every vehicle:. At Action Nissan, we believe in making things easy for our customers. Why choose Action Nissan? Because we make the car-buying process as effortless and as enjoyable as it can be. Also, note that we have a used car dealership , and can help you find gently-used vehicles for affordable prices. Action Nissan makes it easy to get the financing and vehicle service you need. Learn more about our finance center and our service center in Nashville, Tennesee. Also be sure to check out our assortment of service coupons in Nashville, TN. Find out more about buying a Nissan the easy way. Contact our Nissan dealership in Nashville, TN , today. If you're looking for a practical yet sporty vehicle, Nissan is your best bet. Action Nissan has the best combination of warm and friendly customer service and a great selection. We have hundreds of new Nissans from sports cars to sedans to full-size SUVs. This is the best place in Nashville to find your dream car. You can quickly and easily browse our inventory online to find the vehicle you want. Once you've found what you're looking for, you can make an appointment online or simply come into our dealership in Nashville. We look forward to starting our relationship with you. You can find the car of your dreams here, even if it isn't part of the current Nissan lineup. If you want a warranty and peace of mind on a budget, a Certified Pre-Owned vehicle may be the right fit for you. We put every Certified Pre-Owned vehicle through a thorough inspection process. Only the best of the best pre-owned Nissans are certified by our trained staff after passing a point inspection. If you're looking for a quality vehicle on a budget in the Nashville area, visit Action Nissan today and take a look at our selection of used and pre-owned vehicles. Financing your dream car can turn into a nightmare at other dealerships. However, the seasoned finance professionals at Action Nissan make the process easy and painless. You can start the process yourself and get pre-approved from the comfort of your own home. Action Nissan's website allows you to apply for financing on the vehicle of your choice and get pre- approved. You can also check and get an estimate on the value of your trade-in on our website. Once you're ready to step into the car of your dreams, you can make an appointment or simply drop into our Nashville location. For automotive financing with reputable professionals, work with our finance center in Nashville. At Action Nissan, our commitment to providing the best possible driving experience doesn't end when you get your dream car. We have a trusted service center staffed by highly trained and experienced technicians and equipped with cutting-edge technology. We can perform both routine maintenance and the most in-depth repairs here. You can make an appointment quickly and easily through our website for the fastest service possible. Of course, you can simply drop in and we'll get to work on your car as soon as we can. We can't wait to meet you and learn how to provide you with the best vehicle and service that we possibly can. If you are using assistive technology and are having problems with this website, please Email Assistance or call Sales Why Choose Action Nissan? Timely Transactions Yes. Pre-Owned Protection Yes. Pre-Discounted Prices Yes. No Questions Return Yes. Competitive Financing Yes. We'll Buy Learn More. Inventory Search Vehicles Available. New Used Certified. New Used. Learn More. New Specials View Specials. Schedule Service Schedule Now. Search New Inventory. Search Used Inventory. Service Schedule your next appointment today. Sell Us Your Car Whether you buy from us or not. Specials Check out our latest specials. Specials Check out our latest special offers. Choose Your Vehicle. Schedule Service Quality Maintenance. How was your experience? Read our reviews, or leave one of your own. Google Cars. Our Service Dept is 1 Get access to the latest specialized technology and precise analysis from Nissan trained technicians who undergo regular, frequent training so they're always up-to-date on every component of your vehicle. Schedule Service. Collision Center We have an expertly trained body shop staff that is highly skilled in all aspects of body work, and our body shop team will do everything in its power to repair your vehicle promptly and get you back up and running as soon as possible at a fair price. Schedule Repairs. Follow Action Nissan. Welcome to Action Nissan in Nashville, TN We take pride in everything we do, from our quality vehicles to our dedicated customer service. ClearWay Menu with upfront pre-discounted pricing. We'll Buy YES. Pre-Owned Protection. November 1, â€” A Nissan AEB automatic emergency braking malfunction class action lawsuit will continue after the federal judge ruled against most of Nissan's motion to dismiss the complaint. Nissan's automatic emergency braking system is supposed to warn a driver of an imminent frontal impact, but if the driver ignores the warnings the vehicle should automatically brake. This is meant to decrease the crash impact or possible stop the vehicle before a crash occurs. However, the Nissan AEB malfunction lawsuit alleges the systems, which use radar to detect pedestrians or objects, have defects that cause more harm than good. The class action includes all Nissan vehicles equipped with AEB systems. The Nissan AEB systems allegedly detect non-existent obstacles, causing the vehicles to slow down or come to complete stops for imaginary frontal objects. Drivers are caught off-guard by the sudden and automatic actions that have caused 14 crashes and five injuries in Nissan Rogues. In addition, about 1, complaints have been filed about AEB malfunctions, and those complaints concern only Rogues, not any other Nissan models. The plaintiff also alleges dealerships were issued technical service bulletins concerning AEB malfunctions in the Rogue, Rogue Sport and Rogue Hybrid. This, according to the lawsuit, proves Nissan knows about the problems with the automatic emergency braking systems. According to the plaintiff, the AEB malfunctions are especially dangerous when the vehicles suddenly brake in parking garages, while traveling through intersections and over railroad tracks and bridges. Connecticut plaintiff Lakeita Kemp owns a Nissan Altima which allegedly had AEB malfunctions just weeks after she purchased the vehicle. Kemp alleges Nissan has ignored customers when drivers complain about AEB malfunctions, allegedly typically refusing to repair the vehicles. Judge William L. Campbell, Jr. Nissan North America, Inc. Nissan automatic emergency braking systems allegedly activate without cause. November 22, â€” A Nissan CVT settlement has been reached in a class action lawsuit that alleges the continuously variable transmissions are defective in these Nissan models. Nissan North America, Inc. All of the lawsuits allege the CVTs shake, jerk, hesitate, lag, decelerate and finally fail, requiring expensive transmission replacements. Nissan denies and continues to deny all of the lawsuit's claims, but says it agreed to settle to prevent the prolonged battle and expense of continued litigation. According to the CVT settlement, Nissan will extend the new vehicle limited warranty for the transmission assembly, including the valve body and torque converter, and automatic transmission control unit by 24 months or 24, miles, whichever occurs first. The warranty extension will be subject to the terms and conditions of the original warranty. Nissan has also agreed to reimburse customers for parts and labor paid for qualifying repairs involving the replacement or repair of the transmission assembly or transmission control unit if the work was done after the expiration of the powertrain coverage under the original warranty but within the limits of the warranty extension. The replacement or repair must have occurred on or before the vehicle has been in service for 84 months or driven for 84, miles, whichever occurs first. The voucher must be used within nine months of the effective date of the settlement. In addition, an owner cannot use both the voucher and be reimbursed for repairs. Although both parties agreed to settle the CVT class action, nothing is complete until the judge holds a final approval hearing on March 6, Learn more about the Nissan CVT settlement here. Nissan CVT settlement reached between both parties after allegations of transmission failures. Sales: Service: Coronavirus update: New contactless services to help keep you safe. My experience was great the salesperson was very professional and knowledgeable. She was also very easy to work with and went over and beyond to satisfied my needs. I was contacted by Peyton soon after requesting info on the vehicle I was interested in. I scheduled an appt to look at and drive vehicle, upon arrival it was ready and waiting. Although Peyton was busy another salesman,Marlon, assisted my husband and I with everything. Would recommend to anyone.! Dealer was a little pushy in my opinion Amd I thought the prices were a little high. But they have a good selection probably because they are higher. Tabitha responded to me through text and we had texted back and forth and I finally went in on a Monday evening and rode out with a brand new car. Jerry the sale person was awesome. Great people. I bought the vehicle yesterday from them. Very good to deal with. Price advertised was the absolute lowest if you qualified for all rebates. I ended up paying more as I did not have a relative working for Nissan, which was one of the rebates included. Once explained, I felt ok with this. Did some last minute negotiating on price and went ahead on the deal. Great dealership! I had a great buying experience. The sales staff are top notch professionals and a pleasure to work with. We quickly came to an agreement and was on my way in my new truck in a few hours. Friendly sales but the dealership has very misleading advertising. Vehicle was 5k more than what they show online. Photos were deceptive. Car has a huge dent and several smaller dents and scratches. I traveled miles for this car based on the photos and communications with their sales representative and two of their managers. I'm very disappointed with their business practices. Sales person contacted us several times and was very helpful when we arrived at the dealership. Car seen on the internet was at the dealership. We did not go through the buying process so I can only rate the salesperson. The sales person was okay but his manager left alot to be disired. He became defensive when asked about fee's that affect the price of the vehicle and stormed off. Action Nissan. Inventory Sales Reviews New Search. Best deals first. Showing 1 - 15 out of listings Next. CarGurus User. Authorized Nissan Dealer. Other Nearby Dealers. Integrity Auto Sales - 45 listings Hwy. Dickson, TN Elite Auto Group and Services Inc. We were not able to detect your location. You can browse through all 6 jobs Action Nissan has to offer. Rating is calculated based on 17 reviews and is evolving. People have asked 8 questions about working at Action Nissan. See the answers, explore popular topics and discover unique insights from Action Nissan employees. Insights from 5 Indeed users who have interviewed with Action Nissan within the last 5 years. Skip to main content Indeed Home. Find jobs Company reviews Find salaries. Upload your resume. Sign in. Find jobs. Company reviews. Find salaries. Create your resume. Help Center. Action Nissan Careers and Employment. Company size. Learn more. Easily apply. Explore them all. Sales 2 jobs. See all available jobs. Typical day in the car business. Good dealership to work for, great team and good opportunities many on the team have been at the store for several years. I have not worked for the new GM there but have heard good things. Lots of long time Customer. Best service department in Nashville Friendly people and Summit Auto group takes care of there employees They have not just one or two employees there that have been with company but probably 30 that have been there for more than 5 years. Manager in thompson In 5. Exciting place with new managment. The dealership has all new management from the top down. They have a great welcoming culture and focused on changing the dealership for the better. If you're looking for a great opportunity this is the place. Truly a terrible organization. The store is actually run by someone in Colorado. The local management staff has no autonomy to make any decisions to try and improve the horrific reputation and status of the dealership. The comp is very sub par and the hours continue to increase with no upside in sight. I would run in the opposite direction. Sales Closer in Nashville, TN 1. I'm not one to bash this place is just not the right fit for me. The culture here is not what I'm used to or believe in. I don't feel I can make the living I need to under the current system. See all reviews. What would you say about your employer? Help fellow job seekers by sharing your unique experience. Write a review. How flexible are your working hours at Action Nissan? December 8, Not at all. Long hours and 7 days a week. How do you feel about going to work each day at Action Nissan? September 7, Not that exciting, poor management does not allow or motivate to perform. What benefits does Action Nissan offer? January 16, What is a typical day like for you at Action Nissan? It starts without direction. No plan for any improvement at all. Many salespeople yelling across the showroom floor in front of the few customers that do come in. November 30, If you were in charge, what would you do to make Action Nissan a better place to work? Change the name, the ownership and the culture completely. Explore interviews. Select a topic to see what people are saying about different issues Professional development Explore skills and training, pay raises and promotions and management and culture. Mission and values Explore company values, community, the relevance of the mission and moving on. Tell us how to improve this page. Give Feedback. Find another company. We have one of the most extensive inventories ofnew and used Nissan cars, trucks and SUVs in the area, and are always gettingthe newest models of Nissan vehicles delivered to our showroom. We work hard toget you into the vehicle you have always wanted. That new Nissan is waiting foryou, and we work with a vast array of lending sources to make sure you will getthe most complete and comprehensive financial package available at RocklandNissan. Manufacturer recommended parts are animportant part of maintaining your vehicle's optimum performance. At RocklandNissan, we offer the same high quality parts your vehicle was built with, andwe keep a large inventory of these certified parts in stock at our Blauvelt, NYfacility. We also offer extensive maintenance and repair services for whatever your car may need. From oil changes to extensiveengine repairs, you can rest assured your vehicle is in the hands of the bestwith the certified Rockland Nissan specialists. From the entire Rockland team, we want tothank you for considering us for your next new or pre-owned Nissan. Check outour entire inventory today! Must finance thru dealer. Rockland Nissan is not responsible for pricing errors. Final vehicle price is determined at final sale. All discounted new vehicle pricing requires financing through dealer, Tier 1 credit and all incentives to dealer. Thank you for visiting our website and we look forward to making your car buying experience exceptional. Not responsible for typos. Pictures are for illustration purposes only. Excellent customer service, quality and value are the trademarks of a great dealership, and you'll find them in large supply at Rockland Nissan in Blauvelt, NY. Our Blauvelt Nissan dealership prides itself on offering quality-made new Nissan vehicles and used cars in NY at great prices, offering you big savings on lease and finance deals on new Nissan and used cars in New York. Rockland Nissan is committed to your satisfaction and our professional staff, with its years of experience selling and servicing Nissans, will stand behind each and every Nissan we sell. Browse our website and take advantage of its many features, resources and research tools to help you find the Nissan in Blauvelt that you're looking for. We here at Rockland Nissan, your Blauvelt Nissan dealer are committed to delivering an exceptional sales and service experience that is second-to-none in customer satisfaction. Contact a Rockland Nissan representative at or come by our Nissan store in Blauvelt so we can show you in person what a difference a great dealership can make in your Nissan buying experience. Let an expert from our sales team go over all of the features of your favorite Nissan vehicle. New York customers choose Rockland Nissan because we are committed to leaving you one-hundred percent satisfied with your purchase. With everyday low prices and a huge selection of new Nissan cars , save time and money by visiting Rockland Nissan in Blauvelt, NY first. Get a quick quote on any vehicle at Rockland Nissan or contact our sales team right now by calling or by filling out our easy contact form. We have a large selection of affordably priced, excellent quality used cars, trucks, vans and SUVs in our New York used car dealership. You can find lots of great deals on many different makes and models , each one passing a detailed inspection by our trained service technicians to ensure that you are getting a used vehicle in Blauvelt that will last. Searching for a used vehicle near Blauvelt doesn't have to be hard. Let us help you locate the used Nissan in NY that you are looking for. Simply complete our Locate a Vehicle form and we will find you the right used car deal you've been after. Browse our online inventory for your next Blauvelt used car, truck or SUV. You'll find great deals on used Nissan and many other used car deals in Blauvelt, NY at our Nissan dealership Our financing team is here to work with you through the entire auto financing process. The credit specialists at Rockland Nissan are ready to help you get the NY car loan that is right for you! You can get started immediately by completing our secure online car loan application. The process is fast and easy and we look forward to meeting your needs to get you the car you want at the price you want. Try our helpful online payment calculator to get an idea of what we can do for you. Are you currently stuck in a lease or loan that you want to terminate? We can take your vehicle near the end of term or at any time during the full term of your lease or loan. Does your vehicle need auto repair in Blauvelt , or maybe you just want a reliable Nissan service facility to have your factory scheduled maintenance done on your Nissan? Our staff of factory trained service technicians specialize in repairing and maintaining your Nissan or any make and model vehicle in Blauvelt, ensuring that the job gets done right the first time. We strive to make your service experience a positive one, with a comfortable waiting area and prompt service. Schedule your next Nissan service appointment online through our convenient service request form. Be sure to visit our Service Coupon page for big savings on our current service specials. Minor repairs or major overhauls, it doesn't matter where you purchased your automobile, we here at Rockland Nissan service in Blauvelt, NY are always striving to win you as a loyal customer and provide you with all your Nissan automotive needs. When looking for a quality auto repair shop in Blauvelt, look no further than Rockland Nissan. Rockland Nissan also has a well-stocked inventory of Nissan parts and accessories to repair or upgrade your Nissan. Our factory Nissan parts and accessories will keep your vehicle running and looking like new for many miles to come. Contact our Nissan parts experts , they have the expertise and know-how to get you the right part for the job, and if we don't have the part in stock, Rockland Nissan Parts can get it for you quickly and affordably. Request your auto parts online and our Nissan parts experts will contact you when your part has at arrived at Rockland Nissan, but first, check our Parts Coupon page to save big on our current parts specials. We are confident that we have the Nissan you are looking for in Blauvelt, at the price you are looking for, delivered with the high level of customer service you deserve. You can view our dealership hours and get handy interactive directions to make your way to our Blauvelt Nissan dealership. We look forward to seeing you at our NY Nissan dealership and making you a satisfied, loyal Rockland Nissan customer. From general maintenance such as oil changes to major repairs, let Rockland Nissan service your vehicle. Our dealership is one of the premier dealerships in the country. Our commitment to customer service is second to none. We offer one of the most comprehensive parts and service department in the automotive industry. At Rockland Nissan, we strive to make buying or leasing a new vehicle a pleasant and rewarding experience. Experience Rockland Nissan. Sales: Service: Toggle navigation. New Vehicles. Used Vehicles. Get Financed. Schedule Service. Request Parts. Find Your Vehicle. Select A Make. Select A Model. Nyack Nissan. Orangeburg Nissan. West Nyack Nissan. Piermont Nissan. Tappan Nissan. Sparkill Nissan. Nanuet Nissan. Valley Cottage Nissan. Pearl River Nissan. Palisades Nissan. Northvale Nissan. Montvale Nissan. Tarrytown Nissan. Congers Nissan. Norwood Nissan. Irvington Nissan. Park Ridge Nissan. New City Nissan. Harrington Park Nissan. Township of Washington Nissan. Dobbs Ferry Nissan. Spring Valley Nissan. Hillsdale Nissan. Westwood Nissan. Woodcliff Lake Nissan. Ardsley Nissan. Closter Nissan. Elmsford Nissan. Monsey Nissan. White Plains Nissan. Emerson Nissan. Briarcliff Manor Nissan. Saddle River Nissan. Hastings on Hudson Nissan. Haworth Nissan. Demarest Nissan. Hartsdale Nissan. Hawthorne Nissan. Haverstraw Nissan. Ossining Nissan. The settlement resolves claims that Nissan manufactured, distributed, or sold certain vehicles containing allegedly defective inflators manufactured by Takata Corporation and TK Holdings, Inc. The Court preliminarily approved the settlement on September 6, and issued the preliminary approval order that was docketed on September 18, Nissan denies and continues to deny that it has violated any law, denies liability, and denies that it engaged in any and all wrongdoing with respect to the manufacture, distribution, or sale of the Subject Vehicles. Both sides in the lawsuit agreed to a settlement in order to increase recall completion rates and to avoid the cost and risk of further litigation, with the goal of enhanced customer satisfaction. This proposed Settlement does not involve claims for personal injury or property damage to any property other than the Subject Vehicles. Important Note : Some vehicles included in the settlement will be recalled at a later date and others may not require a recall. Your receipt of a Settlement Notice does not mean your vehicle is subject to a recall. Toggle navigation. Check Claim Status. According to the class action, the defect shows up in vehicles outside of the five year, 60, mile powertrain warranty sold with Nissan vehicles. This means that consumers are allegedly forced to foot the bill for repairs. So if you are eligible, file a claim by January 30, to receive your potential award! If you are eligible, file a claim by the deadline to receive your potential award! Is there an attorney that would like to represent all of us on another lawsuit on Nissan to cover our vehicles? The transmission is messed up and now no warranty. Nissan should have to pay to replace all of our trannys under a , What can we do? I was really happy with my Nissan Altima. Until the transmission just suddenly went out. Then I find out there was a class action suit against Nissan for said issue. Are just shit out of luck. Stuck with paying thousands for repairs. Just great. I totally agree with you. We all should of been sent notices and their should be a recall on all CVT transmissions with nissan. As for the Juke, maybe we all can get together and get another lawsuit going to cover our vehicles???? I am looking to learn if anyone who has filed a claim for this suit actually received their reimbursement. I have not. As it was still with a warranty, Nissan replace it for me at no charge to me. I contacted the corporate offices and after careful review, they advised me they could not assist me in any way with a new transmission. This is just not right. I even offered to pay for the labor to have it installed, but they would not agree to that either. Never will I buy another Nissan. I feel Nissan should stand behind their products. Very disappointed. Your email address will not be published. Advertiser Disclosure: Many of the credit card, cd, savings offers that appear on this site are from credit card companies from which HustlerMoneyBlog. This compensation may impact how and where products appear on this site including, for example, the order in which they appear. We do not feature all available credit card, cd, savings offers or all credit card issuers. Editorial Disclosure: Opinions expressed here are the author's alone, not those of any bank, credit card issuer, airline or hotel chain, and have not been reviewed, approved or otherwise endorsed by any of these entities. Necessary cookies are absolutely essential for the website to function properly. This category only includes cookies that ensures basic functionalities and security features of the website. These cookies do not store any personal information. Any cookies that may not be particularly necessary for the website to function and is used specifically to collect user personal data via analytics, ads, other embedded contents are termed as non-necessary cookies. It is mandatory to procure user consent prior to running these cookies on your website. File a Claim. Load More. Related posts:. Comments rogue should be in this claim. Leave a Reply Cancel reply Your email address will not be published. This website uses cookies to improve your experience. By continuing, you agree to their use. Learn More Accept. Close Privacy Overview This website uses cookies to improve your experience while you navigate through the website. Out of these, the cookies that are categorized as necessary are stored on your browser as they are essential for the working of basic functionalities of the website. We also use third-party cookies that help us analyze and understand how you use this website. These cookies will be stored in your browser only with your consent. You also have the option to opt-out of these cookies. But opting out of some of these cookies may affect your browsing experience. Necessary Necessary. Non-necessary Non-necessary. Huntington 25 Checking. TD Bank Beyond Checking. Huntington Bank Unlimited Business Checking. Huntington Bank Business Checking Axos Bank Basic Business Checking. Ally Invest. American Express High Yield Savings. Discover Cashback Debit Account. The staff at Action Nissan were excellent. I drive from four hours to purchase my vehicle, and the staff answered all of my many questions and even sent me more photos so I could see all of the vehicle. The staff made my purchase easy and fast. Tim Campbell was very helpful and answered all of my questions. Showed me the in's and out's and was very honest. Action Nissan is absolutely amazing. I purchased my first car from Action Nissan back in and I have still been doing business with them to this day. I had an extended warranty company they with American Auto Shield which was terrible, the service representative Bill Thurman was great help in assisting me with all the problems the company had with my claim. My car is running great. Thanks so much! Jump to. Sections of this page. Accessibility Help. Email or Phone Password Forgot account? See more of Action Nissan on Facebook. Log In. Forgot account? Not Now. Ratings and reviews have changed. Mason Caldwell recommends Action Nissan. Donzleigh P Rice recommends Action Nissan. See More. For Businesses. Write a Review. Contact the business for more information about recent service changes. See all 18 photos. See All Nashville, TN South Nashville. Ask a question. Got a question about Action Nissan? Ask the Yelp community! Your trust is our top concern, so businesses can't pay to alter or remove their reviews. Learn more. Adrian Frierson their used car he's over used cars I think was fantastic. When we bought our new Nissan, he then worked in new car sales. He was the best sales person we have ever had. Dependable, not pushy and answered questions. We highly liked him. They are not good at returning calls. BUT if you want a new car, I would call Adrian he helped me and my husband out and was the only reason we would go back. Business owner information. Business Owner. Hi Andrea, we apologize for your experience with the service department. Would you please consider contacting our Customer Service Manager, Fonda Bledsoe at fbledsoe actionnissan. Thank you. Read more. My experience with service departments are shady At this dealership last year I brought my vehicle in to fix a flat I was charged almost We apologize for your experience Jesse, would you please contact our Owner Loyalty Manager Mindy, so that we may learn more about your issue. Her contact info is; MGullion actionnissan. Glad I found the used car that I found, but the service is not good and there was way more wrong with the car than I was told. Well I was told that there was nothing wrong with the car anyways. Not everything was covered on the warranty. Would've returned the car but I am so done with cars. Don't recommend. Lies, dishonesty, and sales people who will say anything to get you in the door. So I will never support this place again and will be telling others of my experience. Thank you to Action's service department for putting tires on my daughter's car. I will return for service in the future. Elite ' They only care about selling a car. That's the only time customer service is in order. Other than that you are just a number. If you are smart you will go to cool springs or downtown Nashville Nissan.. I have bought four cars from action. My score has always Been around I went to Hyundai out the gate apr was under five with same score. They will never see me there at action again. I have a titan and a maxima that I'm trading in for Hyundai's. Y'all just lost one of your best customers because you're not honest. Okay, called the gm at the number he left on my post. Never did hear anything back. My guess is, they really dont care. And why should they. We are just dumb consumers. Screw one over, another will be along in a second. Have a nice day mr gm. So I'm updating my post because I've tried to contact the gm many times. No response. The gm responded to my comment but never responded to any of my calls and I have left plenty of messages. This dealership is shady at best. They are not trying to make anything right. But that's ok, until someone can explain why my interest rate was so high I'm staying away. And I'm shopping for a new car. It just doesn't make sense. I have purchased 5 cars from this dealership. If you are a minority, you might want to try Nashville Nissan. You will probably get a better deal. My wife wants the murano, but I'm so upset with action that I have her looking at the Honda Pilot. And she loves it. Try carvana. Online is the future. Type in what u want and you get a whole list of cars to choose from. U can pick up the car from the vending machine or have it delivered to your front door. I'm just tired of dealing with knuckle head dealerships that don't care. Have a nice day mr. I bought a Buick Encore from this location and it was the worst mistake of my life. Within days from buying it I was experiencing problems. I took it to the service department so they can "fix" it over 5 times in less than a month but it turns out all they were doing was resetting the codes so they could have more time until the warranty expired.

They take advantage of women and think you don't know anything about cars. They are crooks take your business elsewhere. Hi Kela, I apologize for your experience, our 1 goal is for customer satisfaction. I guarantee you that we care about you and your business. Can you please contact our Customer Loyalty Manager, Mindy so that we may learn more about your issue. If you are planning on purchasing an electric vehicle, unless their offer just can not be beaten don't buy here!!! Once the sale is finished that is where your customer service ends as well. They are totally oblivious to the fact that they have EV chargers on the premises. This fact is hi-lighted by the fact that they park cars in front of all the chargers every day making it impossible in most cases to charge your vehicle. Also, on top of the fact that you have to asked to have vehicles move daily the fast charger here has been out of service for over three weeks. After multiple phone call as to a time or date to when it will be back in service I have been told multiple stories none of which have proven to be true. The location of this dealership and it's charging stations was one of the big determining factors in my purchase of a leaf but had I know that the management of this dealership didn't care or have a commitment to all Nissan customers I would not have purchased a leaf from Coolsprings Nissan. This is a prime example how one dealership can affect the sales of another dealership. If you aren't willing to service all of your brand's customers you affect the entire brand. Returned today hoping I could change my review or at least add a star or two but again I am disappointed. One good note the fast DC charger is functional again but management has made little or no effort to make easily accessible to Leaf customers. Employees are still parking in front of the charger making it near impossible sometimes to get to it or requiring you to ask an employee to move their vehicle so you can get to it. The reply to my original post pointed out that the fast DC charger isn't owned by the dealership but they do own two level 2 chargers over by their service lanes. The reply didn't address the issue that I originally had, and still have, that vehicles are constantly being parked in front of all of the chargers making is a process every time a Leaf customer wants to charge. Still no plan months later to keep the fastDC Charger clear for customers to use. Have called the operator because the shop is empty but that was almost 15 mins ago and no one has appeared to move the offending vehicles. John, unfortunately we have reached out to the company who is responsible for this charging station. They have sent an engineer out twice and are having a hard time fixing the issue. Nissan came out with a major upgrade for this machine and unfortunately they have broken this charging station. This station does not belong to Action Nissan. However we do have two other charging stations over by the main service lane for public use. We apologize again and thank you for your patience. Jay was awesome the day I went in. Met with the finance lady TFowler who assured me once they ran my credit they would be able to provide me a list of vehicles that were in my "range" and met the strict criteria I have to meet being in a bankruptcy reorganization. That was 4 weeks ago. I left that night while they ran my credit and have not heard from them since. Have emailed her multiple times, not ONE response. Sadly they are exactly what you expect from a big car dealer. Very disappointing. We apologize for your experience. I will tell you that we have had a huge system crash and that has affected our daily work. Many computers have had to be replaced. As you can imagine that has affected everyone here. We are slowly getting back to our routines. We appreciate your patience. I purchased a Nissan versa and the spare key was locked in a cabinet that no one could find the key for. The salesman Dustin mailed the spare key about a week and a half later in a letter envelope. The Postal Service requires that anything as thick as a key should be mailed as a parcel. I received the letter but the key had fallen out somewhere in mail processing. The dealership refused to replace the key that they improperly mailed. I will never buy from this dealer again due to such poor customer service. Greg A. We apologize for your issue. Would you please consider contacting our General Sales Manager, Jason Polk to discuss this issue further? His contact info is ext. I have been attempting to get a price from this dealership for two days on an Altima. I have been calling and texting back and forth and have the text thread, but for some reason have still yet to get anyone to give me a price. I called today to ask to speak to a manager hoping to be able to get a price since the sales person can't seem to get me one. The rude receptionist that stated "I'm just filling in for someone" hung up on me. When I called back, she then accused me of hanging up and argued and yelled at me. This place has the absolute worst customer service I've ever dealt with. To beat everything, I still don't have a price on a car. This is why I never have and never will own a Nissan. This is a mixed bag. Five stars for some aspects, zero for others I could write a book about this experience, but Yelp won't allow so many characters. So the condensed version follows I owned the same vehicle for almost a score. Yes, you read that correctly. She had low miles for her age, and I baby my vehicles. But with costly repairs for more than she was worth I called ahead to indicate I wanted to look at a particular model, so it cut out a lot of the BS by the time I arrived on site. However, from the moment I walked in the door, it became negotiation central I hadn't even looked at one, single vehicle yet. After the negotiation dance in which I scored one hell of a deal , I refused to sign anything until I saw what I may be potentially purchasing. This became a waiting game, as the lot is so damn full that it's practically impossible to find a spot to even park the vehicle that drove you there in the first place. It was irritating. While it had some very nice features I really liked, it lacked some of the features I specifically requested. It had additional amenities I wanted to fight against, because they're luxurious aesthetics I didn't want to pay extra for. I don't need every bell and whistle So I bought it. I will say it's so sleek in appearance it literally turns heads I got your "UH" But, I digress. Or do I? Then the paperwork I will give kudos to Jorge call him "George" , one of the Finance Managers. He made the least pleasurable part of purchasing a vehicle as quick and painless as he could, without comprising the importance of. I like Jorge. He gets a gold star. Sharnee Customer Relations Manager? She was genuinely kind when we went over their required delivery procedure. I wanted to allow her to review all the amenities my new vehicle offers, but she didn't take offense when I declined. It wasn't because of her Again, if it hadn't been for such an amazing deal, I would've walked way before this point. The salesperson I am choosing not to name said they would have my trade's license plate ready for me the next day when I came back to deliver my title to Jorge. So when I returned, I delivered my title with no issues, but no one knew where my tag, much less, where my old vehicle was! She gets a gold star, too. During Nelly's quest, I was awkwardly "hit on" by another, random sales associate. He wasn't inappropriate, it was just plainly obvious and rather annoying. I was glad when I was able to finally leave, and slid out undetected. The entire, second day transaction took more than an hour I was highly irritated when I finally left. They may have better prices, but I will think twice before buying another vehicle from Action. Hi Marti, We appreciate you sharing your experience with us. I have to commend you for your writing skills. Customer satisfaction is our 1 goal! We realize that while we strive for that distinction there are times when we may fall short. That is why it is helpful to hear your story, so that we may learn and grow from your experience. We apologize for the timely manner in which it took to deliver your vehicle and hope that you will please keep in mind that we are experiencing a large volume of inventory right now. We are glad to know that you received a great deal, in spite of this. Please know that your time is valuable to us and we appreciate you and your business! I was a big fan of Action Nissan when I first moved to the neighborhood about 5 years ago. I know the cars parked on that side street have always been more than a pain for the people who live over there, but I at least liked having what seemed like a reliable dealership in walking distance for simple maintenance like oil changes. They were always nice and appeared to be thorough. I took my car for an oil change and inspection. I knew my tail light was out when I brought it in, but didn't mention it when I dropped it off and waited in the waiting area. The oil change took more than twice as long as they initially estimated Not a huge deal but a bit annoying and then came back to tell me that two air filters needed changing and all my other items checked out fine. I saw they had marked the exterior lights as being in working order and asked the guy about it. That driver side tail light was out when i brought it. Well no It's a part of the inspection! They fixed it after I brought it to their attention. It took another 30 minutes for them to change the bulb. Worse than this, I was there on an unrelated trip recently and saw a woman standing in the express lane pointing at her tires. The Nissan employee walked back to the computer and spoke to the tech standing there. After those two events, I won't be returning to Action Nissan for any work on any of our vehicles. I think it's horrible charging for work they didn't do, or ignoring work that actually needs to be done. Hi Kate, We want to apologize for your experience. Customer care is our 1 priority, we strive for satisfaction. We realize there may be times when that isn't the case and appreciate you bringing this to our attention, so that we may learn from this issue. I brought this review to our Service Loyalty Manager, Fonda Bledsoe and she tells me she can not check on this without further information. Would you please contact her at ext. Tried to reach someone in the service department and was on hold for half an hour. No one ever picked up. Receptionist never offered to try and have someone call me. Stay away, I wouldn't buy here, you might need service one day. We strive for 1 customer satisfaction and want to learn more about this issue. Would you please consider contacting our service manager Kenny Medert; kmedert actionnissan. This was the second time we visited Action Nissan and the second bad experience. The start of the interaction with the sales person was good. When we got to the table to work numbers we discovered that the price for the vehicle we saw online wouldn't be honored. We told the finance people how much we were willing to pay and after being left alone for 30 min were told that there was no way they could honor the online price. We were lied to and deceived. Their bait and switch tactics are the reason people don't trust car sales people. We will never go back to this dealership and will tell everyone we know to go elsewhere. Update: I was asked to contact the GM, which I did. No response beyond acknowledging that my email was received. He said he was going to call me and attempt to resolve the issue, but I have gotten no phone call. Clearly the management here doesn't care about their staff treating customers horribly. Just another reason why I will never go back to this dealership. Believe the one star reviews. There are way to many other dealers out there that actually want to sell Nissans. I inquired with them via internet on a Pathfinder. After a couple days without hearing anything, I inquired a second time. Two days later I get a call by some unprofessional young lady saying that they see they tried to call me and wanted to talk about the vehicle. I explained that absolutely no one has tried to contact me and even if they did, they definitely didn't leave a message. Nonetheless, she proceeded to tell me to come to the dealership if I wanted to discuss price. What a crock! That is the whole reason why you have internet sales!!!! This company needs to revamp their interned sales group fire the people who do this for them and start ok over. Very, very poor salesmanship. Anyway I bought a new nissan at another dealership via internet without issue. We apologize for your experience while visiting our dealership. We take pride in care for customer service. However, there may be times when that doesn't always come to pass. We appreciate you bringing this to our attention, so that we may grow from this incident. So that we may learn more about this issue? This company should come with a WARNING sign that says you can not come on our lot unless your going to buy something and you should also be aware that we are very pushy and the ONLY thing we care about is making a sell. Sit down on our couch with all the other families and watch our big screen TVs because your going to be here all day. He pulled up a Nissan Maximum and said this car is 19, While I'm sitting there with him giving him my information this other couple walked out the door. This woman I'm guessing it was a manager asked the salesman man not the guy that was working with us " where are they going? So the salesman brought the car up to the door so I could test drive it. I'm sitting in the car and the guy asks me "did I leave a piece of paper in here" I said no, the guy had lost the paperwork that he had just wrote all of my personal information on. So the car didn't really have any gas in it so he asked me to drive up to the gas station. I then noticed a chip in the windshield, he said he could have that fixed. Got back to the showroom and it was time to talk about money. After he went and talked to someone he came back with a breakdown. He said my payments would be a month, I said no I don't want my payments over a month. This whole time this salesman has been pushy and obviously not listening to what I was saying or didn't care one. He would just keep saying "your getting a brand new car and free oil change, tire rotation and car detailed for the first 3yrs". He said he would try to get my payments to a month he went away and came back and said a month. Once again I said no I don't want my payments over he made a smart ass sound and said " I'll pay the 23 dollars for the first 3months". By this time I'm just tired of dealing with him and tired of being there I was there for about 3hrs so I said fine he said I would be next in the business office and I would be out of there in the next mins. I asked if the windshield was going to be taken care of and he said he forgot to say anything about it but he had a friend in cookville that he would get to fix it. So we finally make it into the business office and Jorge is putting my information in the computer and he says ok your payments are going to be a month I said no that wasn't the deal my salesman never even gave him the paperwork where my payments would be Then I noticed that the breakdown that we had talked about out in the show room the total after taxes and everything total was 22, on my salesman paperwork. Now Jorge is printing all this paperwork off for me to sign he doesn't explain to me what any of it it unless I ask him The last page I was to sign was the breakdown of everything and he's total was 26, me putting 7, down and getting a loan for 19, This was the first time I had ever been in a big dealership business in my life and it was the worst experience that I have ever had!!! The whole time I felt like I couldn't leave without buying something but in the end I had been pushed so far I just snapped. It felt so good when I walked out I truly believe I dodged a bullet!!! I am sorry to hear about your experience Julie. Would you please contact our Customer Loyalty Specialist, Alicia, so that we may understand this situation better? Her contact information is; ABielecki actionnissan. Now I know why Action Nissan scored an average of 2 out of 5. Their fees are ridiculous, can't give a fair trade for one of their cars, and don't know the sales tax in TN. An experienced salesman said it was 9. Believe the reviews Lots of red flags from the get go. No one cares about you, employees stare at their phone, they make you wait HOURS to go over paperwork with financial team probably to tire your mind so you don't notice all the extra hidden fees PS: Don't ever let them renew your tags. What sent me over the edge -- a sales associate offered to detail my car. Seems nice right? The 1 reason I will warn people to stay away is the customer service or lack there of -- their GM Jason Polk was not friendly or solution orientated at all. Way to make a customer feel appreciated! He could care less about anyone that walks in the door -- so my advice to you is DON'T. Hey Nissian, when will I ever get my plate? Clint never responded to me. It's been over a month. Hi Andi, We apologize for your experience and would ask that you please contact our GM Clint Wright, so that we may further understand your issue. Clint's contact info; Cwright actionnissan. This provider has not enabled messaging on Yelp. Request a quote from other similar providers. Business website. Phone number. Auto Parts and Supplies Near Me. Bearing Supply Near Me. Car Dealerships Near Me. Towing Services Near Me. Brake Services. Services Buick. Services Cadillac. Vehicle Inspections. What forms of payment are accepted? Action Nissan accepts credit cards. How is Action Nissan rated? Action Nissan has 2 stars. What days are Action Nissan open? Yelp, , and related marks are registered trademarks of Yelp. Log In. Sign Up. Home Services. Auto Services. Action Nissan. Open AM -

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